



ChangeMaker Monthly Giving Society

Frequently asked questions about the ChangeMaker Society

Q. How can I become a member of the ChangeMaker Society

A. You can securely enter the monthly amount and payment information online at Rockwallhelpinghands.com or call 972-771-1655 x222. It's convenient and you will know that your gift supports ongoing Emergency Assistance Program.

Q. Is my gift to the ChangeMaker Society safe and confidential?

A. Absolutely! All of our donation processing is securely processed and PCI compliant.

Q. Can I change my monthly gift amount?

A. Yes, you can change your amount at any time. Simply call 972-771-1655, email judyburr@rockwallhelpinghands.com, or write to us at P.O. Box 375, Rockwall, Texas 75087. We will be happy to promptly make any changes you request.

Q. How will I keep records of my monthly gifts?

A. Your monthly credit card statement will show the amount and date of your gift made to Rockwall County Helping Hands. In addition, each January you'll receive a letter from us detailing the dates and amounts of all your contributions throughout the preceding year.

Q. Will I still get news about Rockwall County Helping Hands?

A. Yes! You will receive regular updates on the progress being made in Helping Hand's programs and activities.