The Health Center of Helping Hands provides affordable, quality healthcare to those that are without a medical home or to those seeking a low cost alternative.

Donna Barnett
Practice Manager
donnabarnett@rockwallhelpinghands.com

If we can help you, please contact us today.
972-772-8194

An income based program that provides Rockwall County residents with quality, affordable healthcare.
Health Center Sliding Scale

The Health Center of Helping Hands, though a non-profit, is not a free clinic and must charge for services in order to continue serving its patients.

Fees for services are significantly lower than those charged by private practices, urgent care clinics or emergency rooms. If patients are unable to pay these basic charges, they may qualify for services at lower rates.

The Sliding Scale program is designed to temporarily assist Rockwall County residents with costs of medical needs during times of hardship.

How do I apply?

Patients must apply for the Sliding Scale program at the Health Center of Helping Hands. Applications are processed on Tuesdays & Thursdays 9am - 11am.

All required documents MUST accompany applications in order to be considered.

What do I need to bring?

Applicants MUST bring the following documents in order to be considered for the SS program. Failure to submit required documents WILL DELAY your application process. All documents must be originals. No photo copies will be accepted.

Identification for EVERY family member

□ VALID Driver’s License
□ Original Birth Certificate
□ Social Security Card w/ Picture ID
□ VALID Military ID
□ Passport

Proof of residency for Rockwall County

□ Utility bill (water, gas, electric)
□ Mortgage or Lease agreement
□ Residency Verification Form (available at the Health Center)

Proof of household income

One or more of the following documents MUST be submitted:

□ Paycheck stubs for last 4 weeks for ALL employed family members
□ Bank statements for the last 2 months
□ Unemployment benefits letter or worker’s compensation benefits verification for any family members receiving benefits
□ Documentation of SSDI, SSI, TANF or Veteran’s benefits for any family members receiving these benefits
□ Child support verification
□ Employment Verification Letter (available at the Health Center)